

If you have any other questions, or have difficulty reading this leaflet, please contact us on

01325 487263

If you have any comments, concerns or complaints about the service, we would be grateful if you could inform us at the following address:

**GREAT NORTH AIR
AMBULANCE SERVICE**

Head Office,
Northumberland Wing,
The Imperial Centre,
Grange Road,
Darlington,
DL1 5NQ

Registered Charity No. 1092204
Registered company No. 4436859

www.greatnorthairambulance.co.uk

Use of body-worn video cameras for staff training

Information for patients





Video badges are worn on the uniform and record both video and audio (sound).

Why do we want to use video?

The Great North Air Ambulance Service are continually working to ensure we deliver the best possible care to our patients.

Every incident is different, so it is standard practice for every case we attend to be discussed in detail in order to identify if anything new can be learned. Any relevant points are then shared with all of our operational crew.

Video Debriefing

Being able to show video with sound footage of the incident to the other operational crew (doctors and paramedics) at our monthly training meetings will allow a much more effective way for both newer crew to learn about unfamiliar procedures, and for more experienced crew to ensure they maintain their skills.

What if I don't want to allow filming?

We fully respect your wishes and the video will be immediately switched off, and any footage obtained prior to this will be immediately erased on return to the Airbase.

What if I agree then change my mind?

Your wishes will be fully respected, and you are welcome to contact us using the details on the back of this form and we will then erase all footage.

Storage

The video and audio is kept securely on the camera in an encrypted format.

Recordings cannot be accessed except through the designated secure computer at the Airbase.

Recordings can only be seen by those authorized to see them, and access is logged and auditable.

How long is it kept?

The footage is kept for a maximum of 30 days, after which time it will be securely erased. Rarely there may be a specific action or intervention that is captured that we believe demonstrates something that is very difficult to learn in any other way. In these cases, the footage will be reviewed by the GNAAS Chief Medical Officer and Director of Operations, and if felt to be appropriate, then the footage may be stored for on-going use in crew training. Where possible any identifying features will be deleted.

Can it be used for anything else?

No. We are forbidden to use the recording for anything other than the teaching purposes described in this leaflet. They cannot for example be used for promotional purposes, news reports, or uploaded onto social media.