



Great North Air Ambulance Service 20th Birthday Charity Ball (Event) Terms and conditions (Terms)

1. To attend the event (subject to availability) you must pay the £75 fee per person (Ticket Price) in advance of the event day. The ticket price may vary due to special promotions.
2. Tickets cannot be purchased on the day of the event
3. Each ticket allows entry for one guest.
4. Due to the nature of the event, attendees must be aged 18 years or over.
5. If you are unable to attend, you may send a substitute at no extra cost. If possible, please notify us of the change prior to the event.
6. Once booked, we are unable to offer cancellations or refunds, should you change your mind about attending.
7. Due to circumstances beyond our control, we reserve the right to cancel the event or change the venue/date/time. In this case, we will refund the full ticket price if required. However, we will not be liable for any other costs incurred by attendees.
8. All additional costs related to the event including, but not limited to, travel and accommodation are the responsibility of the attendees.
9. The organisers are not liable for any injury, damage or loss other than in respect of death or personal injury arising as a result of the organisers' negligence.
10. Attendees of the event agree to be filmed/photographed and for their images used in publicity for the event and future events by GNAAS.
11. We reserve the right to refuse admission and eject anyone as deemed necessary.
12. If you experience any problems during the course of the event, please contact the event manager or a member of staff as soon as possible so that the issue can be resolved prior to, or during the event.
13. You confirm your details can be used in accordance with the GNAAS privacy policy, which is published on our website at <https://www.greatnorthairambulance.co.uk/privacy-policy/> and you can update your contact preferences by calling 01325 487263, emailing info@greatnorthairambulance.co.uk or completing the contact preferences form on our website.