



## Great North Air Ambulance Service Business Club Terms and Conditions

### Introduction

These Terms and Conditions apply to Great North Air Ambulance Service Business Club. The Great North Air Ambulance Service may amend these Terms and Conditions at any time, at their discretion and will advise Business Club members of any amendments 28 days before the amendments take effect. Business Club Terms and Conditions are on the charity's website [www.gnaas.co.uk](http://www.gnaas.co.uk) and a printed version of the Terms and Conditions is available on request.

### Considering Joining?

- 1 Before joining, all businesses are entitled to 1 free taster session. The free taster to the GNAAS Business Club can only be acquired through Eventbrite. Once a free ticket has been redeemed, in order to attend further events and benefits, membership to the GNAAS Business Club must be purchased
- 2 One membership per business is recommended allowing for one representative to attend GBC events on behalf of the business. The representative can be changed at any time at the discretion of the business

### Membership fee to join the GNAAS Business Club

- 1 The cost of membership is £420 per year excluding tax payable annually, or monthly, by direct debit. Monthly will be £35 per month excluding tax.
  - Membership fees will contribute to our life-saving mission
- 2 Payment by Direct Debit will be taken approximately 2-4 weeks from sign up, depending on if the 1<sup>st</sup> or 15<sup>th</sup> of the month has been selected by the member
- 3 Card payments will be processed immediately
- 4 Progress Corporate Partners will obtain free membership for one year

### Cancellations

- 1 New membership is for a period of 12 months minimum. After this period membership will continue on a monthly or annual rolling basis, but can be cancelled with 28 days' notice
- 2 Cancellations should be in writing and should be sent to Corporate Fundraising Officer, Progress House, Urray Nook Road, Eaglescliffe, Stockton-On-Tees, TS16 0QB
- 3 Under exceptional circumstances, your membership can be cancelled within the initial 12 months period, please contact us to find out more

- 4 Members have the right to cancel if the service or cost they signed up for changes. (Please see the introduction above for information on amendments)

## On Joining

- 1 Once joined, members will receive a welcome email with downloadable items, and links to access other benefits such as the LinkedIn members only group
- 2 Information on discounts available through your membership will be communicated to you via the Corporate Fundraising Officer
- 3 By becoming a member, you accept email marketing from GNAAS
- 4 By becoming a member, you accept that virtual sessions may be recorded from time to time and photographs may be taken at physical events

## GNAAS Business Club Benefits

### 1 Events

- i. Members will be entitled to a ticket to a minimum of eight events per year which will comprise primarily of networking and may include some seminars and/or workshops. More events may be added, and members will be kept updated. Physical events will be held at our head office in Eaglescliffe.
  - COVID19. Unfortunately, due to Covid restrictions, events will need to be virtual until further notice. If national restrictions are lifted to a level that allows physical events to take place, GNAAS will observe any other local restrictions still in place.
- ii. Members must use Eventbrite to reserve a ticket for each event. Each member will receive a membership number on joining which will be required to reserve a ticket through Eventbrite.

### 2 Branding

- i. Members will be entitled to use the following
  - a. Use of GNAAS Business Club logo and LinkedIn Banner to assist with Corporate Social Responsibility
  - b. Access to a GNAAS LinkedIn Members Only Group
  - c. Quarterly corporate emails
  - d. Their business logo featured on the GNAAS Business Club web page
  - e. LinkedIn features
  - f. Unlimited 10% discount on GNAAS facilities hire throughout duration of membership
  - g. Early bird access to GNAAS events, and 1 complimentary ticket for a guest for one event
- ii. The Charity is the owner of the Charity Names and the Charity Logos
- iii. Throughout membership 'the business' is permitted to use the logos provided by GNAAS however they wish and communicate support through the GNAAS Business club to their customers, visitors and colleagues, however, GNAAS has the right to withdraw membership and all benefits at any time if branding is being used in a way deemed harmful to the charity

### 3 Liability

- i. All persons entering the Charity's car park do so at their own risk

- ii. The charity shall not be responsible for any loss of profits or business interruption resulting or arising directly from use of GNAAS branding

#### 4 Complaints

- a) Any complaints received by the GNAAS Business Club will be handled under the Charity's Complaints Procedure. A copy of which is available upon request from the fundraising team, or, can be viewed on our website [www.gnaas.co.uk](http://www.gnaas.co.uk)
- b) If you wish to make a complaint regarding the GNAAS Business Club then please contact:
  - I. By telephone: 01325 487263
  - II. In writing to: Complaints and Appreciations, Great North Air Ambulance Service, Progress House, Urray Nook Road, Eaglescliffe, Stockton-on-Tees, TS16 0QB
  - III. By email: [info@gnaas.co.uk](mailto:info@gnaas.co.uk)
  - IV. Website: <https://www.greatnorthairambulance.co.uk/our-work/contact/>

#### 5 Data Protection

- i. The charity does not pass on or sell any details it holds on its supporters to any third party. Data that is collected from you is used to process your membership to the Business Club, and, to inform on charity news and events in line with your communication preferences.

#### 6 Privacy Notice: (Please read)

- i. Our up to date Privacy Policy is published on our website at <https://www.gnaas.co.uk/privacy-policy/>
- ii. You can update your contact preferences by
  - a. Calling 01325-487263
  - b. Emailing [info@gnaas.co.uk](mailto:info@gnaas.co.uk)
  - c. Completing the contact preferences form on our website
  - d. Write to, The Great North Air Ambulance Service, Progress House, Urray Nook Road, Eaglescliffe, Stockton-on-Tees, TS16 0QB

**Please be assured that we will not share or sell your data.**